

Other customer and information services representatives [NOC 6552](#)

Education

Completion of secondary school is usually required.

Completion of some college or other post-secondary programs may be required.

Clerical or sales experience may be required.

Skill Sets

Receive credit and employment applications

Sell merchandise

Access and process information

Issue refunds, credits, billing, receipts and other forms

Maintain Records

Address Customer Service Complaints

Opportunities*

- ❑ Customer Service Rep
- ❑ Call Centre Rep
- ❑ Automotive Service Advisor

\$

Median Wage \$15/HR

Source Labour Market Information - ESDC

*Full time positions – more available as part time

