

#### **INSIDE THIS ISSUE:**

Ν	lew	Progra	am at	QUIS	1	
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Maple Syrup Time2
Anti-Oppression Training2
Welcome Portal3
New Placement Student3
CEOTIS Ad4
CRA Scams5
Building Community Ties5
Spring Word Search6
Spring Celebrations7
Calendar8/9
Salsa Dancing Night10
Human Library Fundraiser11
Spring Bucket List12
Business Start-up13
Meta Employment Services14
Sports & Games Night15
Upcoming Events & QUIS on Skype16

#### **New Program at QUIS**

As of April 1<sup>st</sup>, 2018, QUIS is launching a new pilot project called Economic Development through Immigration. In partnership with the East Central Ontario Training Board (ECOTB) and the Bay of Quinte Regional Marketing Board, as well as the Municipality of Quinte West, the City of Belleville, the Quinte Manufacturers Association, and Hastings County, the project will be focused on matching newcomers with local employer's opportunities to combat labour shortages. Employers in the area are struggling to find the skilled workers they need, and with a decreasing and aging population, this will continue to be a problem.

The project will first focus on gathering information on shortages and job openings, after which there will be an opportunity for newcomers to receive an assessment with a QUIS settlement worker to determine the best fit for their skills. This can include connecting newcomers with existing job openings or local agencies.

On the other hand, this pilot project looks for connect newcomers with business opportunities from multiple regional sources. EDTI will be a source of essential information when assessing and informing potential entrepreneurial newcomers interested in starting their own or for those who seek to relocate to the Bay of Quinte. This flow of information will direct consultations from potential international entrepreneurs to the appropriate channels of the regional economic development officers.

Appointments can be made starting in July 2018. Referrals will be made to local services to facilitate this process. The program will run until the end of March 2019. QUIS looks forward to this new project, and hopes to make the Quinte region an even better place for newcomers to live and work!



# **MAPLE SYRUP TIME**

In early spring, people in Quinte look forward to "maple syrup season". Maple trees are "tapped" (a hollow pipe is inserted in sugar maple trees to allow the sap (liquid) to flow out). Traditionally, the sap would be collected in a bucket (pail), although nowadays, it flows through long plastic tubes to a central collection point.

The sap is boiled to get rid of the water, which leaves behind almost pure liquid sugarmaple syrup.

People use maple syrup in baking and cooking, on pancakes and ice cream, for example. It is healthier than refined sugar and has a number of important vitamins and minerals.

Canada (Ontario and Quebec) produce 80% of the world's maple syrup. The rest comes from the northeastern United States. There are about 10,000 maple farms in Canada.

The early European settlers in North America learned how to make maple syrup from the native people who were already living here.



# **Anti-Oppression Training**

On Monday March 5<sup>th</sup>, all QUIS staff and several Board members attended an Anti-Oppression Cultural Sensitivity training taught by Nora Angeles, a staff member from the Barbara Schlifer Commemorative Clinic in Toronto. The training focused on how to incorporate anti-oppression practices into one's everyday life, and included discussions on the effects of oppression, self-care and self-awareness, and how to locate oneself in the framework of oppression. Staff discussed the challenges and discrimination faced by a variety of groups and how each individual can be both privileged and marginalized in a variety of ways. The training also included a discussion on the history of immigration to Canada, and how the laws and practices have changed greatly over time. All staff members were asked to chart when the first member of their family came to Canada, and the variety of responses generated a discussion on how incredibly diverse Canada is and has always been.

# **WELCOME PORTAL**

Bay of Quinte Immigration Welcome Portal (Website)

http://immigration.bayofquinte.ca



The Bay of Quinte Welcome Portal website is designed to welcome new-

comers who wish to come to our community and those who have already arrived. It provides information on things that you need to know about moving to Canada and after you have arrived.

Once you are here, Quinte Immigration Services (QUIS) <u>http://</u> <u>www.quinteimmigration.ca</u> will help you access the programs and services that you will need to make your transition to life in Canada a smooth one.

The Bay of Quinte Welcome Portal is full of great resources to help you get to know your community and get the most out of your new life in Canada. There are seven languages at the "Home" menu to introduce you to the Quinte Region. The website will soon be redesigned to make it even more friendly and helpful for those who wish to come to Canada and all those who have already come to the Quinte Region. WELCOME!

# **NEW PLACEMENT STUDENT**

Hello! My name is Sierra Gemmill. I am a second year student in the Custom Border Services program at Loyalist College. As part of the program, I will be completing a one month placement, here at QUIS, for the month of April.

I am looking forward to learning about the processes behind immigration as well as the immigration services that are offered within the Quinte area.

In September 2018, I plan to further my education by attending the University Of Ontario Institute Of Technology for a Bachelor of Arts (Honours) in Criminology and Justice. In addition to attending school, I have a part-time job and I volunteer within the community.





#### Breaking the Barriers to Communication

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A division of Quinte Immigration Services

#### LANGUAGES AVAILABLE

AFRIKAANS\* AKAN\* ALBANIAN\* AMHARIC ARABIC ARMENIAN\* ASSYRIAN\* AZERI\* BENGALI\* BERBER\* **BIKOI** \* **BOSNIAN\*** BULGARIAN\*^ BURMESE\*^ CAMBODIAN\*^ CANTONESE (TRADITIONAL CHINESE) CATALAN CHALDEAN\* CHIU CHOW (CHAOZHOU)\* CREOLE CROATIAN CZECH DANISH\* DARI\* DUTCH ESAN\* ESTONIAN\* FANTI\* FARSI ^ FINNISH FLEMISH\* FRENCH ^ FUJIAN \* FUZHOU\* GEORGIAN\* GERMAN ^ GOFIGNA\* GREEK ^ GUJARATI ^ HAKKA HEBREW HINDI ^ HUNGARIAN IGBO\* ILOCANO\* ILONGO (HILIGAYNON)\* INDONESIAN / **ITALIAN** JAMAICA PATOIS\* JAPANESE (ADDITIONAL COSTS) KALENJIN-KIPSIGIS KALENJIN-NANDI\* KANNADA\* KAREN\*^ KHMER\* KHRGHYZ\* **KINYARWANDA\*** KIRUNDI\* KONKANI\* KORFAN KURDISH (BAHDINI)\* (KURMANDJI)\* (SORANI)\*

**KUTCHI\*** LAOTIAN\*^ LATVIAN (LETTISH)\* LEBANESE<sup>3</sup> LINGALA\* LITHUANIAN\* LOW GERMAN\* MACEDONIAN+ MALAY ^ MALAYALAM\* MALTESE MANDARIN (MODERN CHINESE) ^ MARATHI\* MIN NAM (HOKKIEN)\* NEPALI<sup>\*</sup> NORWEGIAN NUER\* OROMO\* OTJIHERERO\* PASHTU PERSIAN POLISH / **PORTUGUESE** ^ PUNIARI PUNJABI **GURUMUKHI\*** ROHINGYA ROMANIAN RUSSIAN 4 SENEGALESE\* SERBIAN+ SERBO-CROATIAN (BOSNIAN)<sup>3</sup> (CROATIAN)\* (SERBIAN) SHANGHAINESE\* SINHALA\* SLOVAK SLOVENIAN\* SOMALI\* SPANISH ^ SWAHILI\* SWEDISH TAGALOG\* TAISHAN\* TAIWAN\* TAMIL ^ TATAR\* TELUGU\* THAI\*^ TIBETAN\* TIGRIGNA\* TSHILUBA\* TURKISH ^ TURKMEN\* TWI\* **UKRAINIAN** ^ URDU ^ UZBEK\* VIETNAMESE ^ YORUBA\*

+ TRANSLATION ONLY

- \* INTERPRETATION ONLY
- ^ VIDEO CONFERENCING



Nowadays, there are many criminals who pretend to work for the Canada Revenue Agency (CRA), Canada's tax department. They may contact people by phone, mail or e-mail and request personal information such as Social Insurance Number, credit card information or passport information. The criminals may be aggressive or threatening, telling people they will be arrested if they don't provide information and/or payment. This is wrong. If this happens, you should hang up and call the police or the Anti Fraud Centre right away. The phone number for the Anti Fraud Centre is **1-888-495-8501**.

The Canada Revenue Agency will NOT:

- Threaten you with arrest or legal action if you don't call a phone number they provide or leave on your voicemail
- Request financial or personal information by email
- Send emails with links or spelling errors
- Request payments by pre-paid credit card or iTunes card

Just a reminder: the tax filing deadline is April 30, 2018.



# **Building Community Ties**

On Tuesday, March 20<sup>th</sup>, QUIS hosted a Building Community Ties event in partnership with Volunteer & Information Quinte. The event was intended to encourage Canadian newcomers to volunteer, as well as create awareness about volunteer rights & responsibilities. Additionally, those attending were given resources about the 211 information line and the services offered by Volunteer & Information Quinte, including opportunities for volunteer matching. QUIS and VIQ encourage everyone to give back to their community in whatever way they can!



## **SPRING WORD SEARCH**

Find and circle the list of words in the word puzzle below.

В	С	Ζ	G	U	U	М	В	R	Е	L	L	А	G	М	BIRD
С	0	W	Κ	Ν	А	S	А	Ν	Μ	V	S	F	Y	L	BUTTERFLY
Ν	Q	U	R	Ν	Y	Ι	L	В	V	G	Μ	Ι	U	Y	DRIZZLE
В	Q	F	Ζ	С	R	R	N	Ι	J	Ν	Ι	L	W	U	FLOWERS
U	Ν	Q	E	V	А	Y	А	R	W	Ι	Ν	D	W	Т	FUN
Т	Е	L	Ζ	Ζ	Ι	R	D	D	S	R	Н	V	С	Т	HIKE
				_									-	_	RAIN
Т	Η	Т	F	Х	Ν	J	Κ	I	С	Р	Η	W	Ν	С	RAINBOW
Е	J	Ν	U	W	В	F	D	Y	Ι	S	V	D	Ο	Е	SPRING
R	Р	С	Ν	В	0	S	F	Y	Ζ	G	D	А	В	K	SUNNY
F	V	В	L	Η	W	V	L	Ν	Х	0	Y	F	0	Ι	UMBRELLA
L	0	J	С	Y	V	R	0	Ν	Ν	N	Ι	Μ	L	Н	WIND
Y	D	Ι	F	G	Q	E	W	U	Ζ	J	Ι	F	Т	S	
J	U	0	N	U	G	N	E	S	U	Ζ	V	А	S	Η	
K	U	S	U	Х	Ζ	Р	R	E	В	N	Р	Ι	R	S	
R	R	Р	G	U	Y	Ζ	S	V	Q	С	С	Y	W	F	



#### SPRNG CELEBRATIONS

#### MOTHERS DAY

Mother's Day is not a statutory holiday in Canada. It is celebrated in many countries around the world but not on the same day. In Canada, we celebrate it on the **second Sunday of May**. In this



case, it is Sunday, May 13<sup>th</sup> 2018. It is a day meant to honour mothers and/or mother figures, and appreciate their role in society and their role in families. A lot of individuals celebrate Mother's Day by spending some extra time with their mothers or mother figures, giving them lots of hugs and telling them how much you love them. Some people also buy flowers and chocolates, as gifts, to give to their mothers on this special day.



#### FATHERS DAY

Father's Day is an unofficial holiday, to celebrate fathers around the world. Although the date may vary, it is celebrated in many countries. In Canada, the date of this celebration is the **third Sunday of June**, which this year, is June 17<sup>th</sup> 2018. It is designed for people to show their appreciation for fathers and father figures. Many celebrate Father's day by spending some extra time with their fathers and/or father figures, giving them lots of hugs and telling them how much you love them. Many also express appreciation and honour by gifting cards, presents and treats.

#### VICTORIA DAY

The 2018 Victoria Day holiday is on Monday, May 21. Victoria

Day is a Canadian statutory holiday celebrated on the Monday preceding May 25 in every province and territory. It honours Queen Victoria's birthday. Victoria Day is also commonly referred to as the "May two-four weekend" or the "May long weekend" and it marks the unofficial start of the cottage season.



## **Upcoming QUIS Events,**

## **March 2018**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 St David's Day— Observance	2	3
4	5	6	7 Income Tax Info Session: 11 AM-12 PM, 41 Octavia St.	8	9	10
<b>11</b> Daylight Saving Time starts	12 Common- wealth Day - Observance	13	14	15	16	17 St. Patrick's Day - Observance
18	19	20 Building Community Ties Event	21	22	23	24
25 Palm Sun- day—Christian	26	27	28	<b>29</b> Maundy Thursday - Chris- tian	<b>30</b> Good Fri- day–National holiday, – QUIS	<b>31</b> Holy Saturday - Christian

## May 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Salsa Danc- ing Class	2 Trenval Info Session	3 Lag B'Omer– Jewish	4	5
6	7	8	9	10 Ascenscion Day– Christian	11	12
<b>13</b> Mother's Day - Observance	14	15	16 Meta Employ- ment Info Session/ Ramadan Begins	17 Sports & Games Night	18	19
20 Pentecost– Christian/Shavuot – Jewish	21 Victoria Day- QUIS Office Closed	22	23	24	25	26
27	28	29	30	31		

## Holidays, and Observances.



## **April 2018**

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Easter Sunday - Christian	2 Easter Mon- day- QUIS Office Closed	3	4	5	6 Orthodox Good Friday – Christian	7 Last Day of Passover- Jewish
8 Orthodox Easter- Christian	9 Vimy Ridge Day-Observance	10	11	12	13 Isra and Mi'raj– Muslim	14
15	16	17	18	19	20	21
22	23 St. George's Day- Observance	24	25	26	27	28
29	30					

## June 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7 Potluck & BBQ/Open House	8	9
10	11	12	13 IRCC/QUIS Info Session	14	15 Eid Al-Fitr- Muslim	16
17 Father's Day – Observance	18	19	20	21 June Sol- stice/National Aboriginal Day	22	23
24	25	26	27	28	29	30

# QUINTE IMMIGRATION SERVICES PRESENTS SALSA DANCING NIGHT

With Tailizet Núñez



Tuesday, May 1<sup>st</sup>, 2018 From 5:30pm- 7:00pm 2<sup>nd</sup> Floor, Common Room 41 Octavia Street, Belleville

41 Octavia Street, Unit 301, Belleville, ON, K8N 5V7 Phone: (613) 968-7723 | Fax: (613) 968-2597 Email: reception@quinteimmigration.ca | Website: www.quinteimmigration.ca



# **Human Library Fundraiser**

On March 4<sup>th</sup>, a Human Library Fundraiser event for Quinte Immigration Services, was held at the Brake Room Café downtown Belleville. Event organizers, Loyalist College- Public Relations students, Jayden, Holly, Anthony, and Tyerra based their fundraising idea on a Human Library, an organization dedicated to ending stereotypes and prejudices.



The Human Library fundraiser gave the opportunity to individuals to sit down and listen to personal stories of complete strangers regarding their turmoil and triumph.

Stories shared varied from a young women's success as a teen mother, to the Magic Wheelchair Project, to challenging experiences such as a military wife helping her husband cope with PTSD.

All personal stories shared were intended to work with individuals in the community and allow them to break down their barriers and feel welcomed enough to tell their story.

Over \$200.00 was raised during this event with over 20 attendees. All proceeds raised will be going directly to Quinte Immigration Services.





# **SPRING BUCKET LIST**

- Family Day out
- Visit a Farmers Market
- Plant some flowers
- Nature walk
- Watch the sunset
- Go berry picking
- **Find a four leaf clover**
- Play in the rain
- Stargaze in your backyard
- Play an outdoor game
- Skip rocks
- Drink lots of lemonade







www.quinteimmigration.ca

## **BUSINESS START-UP**

## **INFO SESSION**

Do you want to be your own boss?

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WORKSHOP

Do you have a business idea?

Do you know what it takes to start a business?

Learn more at our **Business Start-up Workshop!** 

GOA

11am-12pm Wednesday, May 2, 2018 **Quinte Immigration Services** 2<sup>nd</sup> Floor, Common Room **41 Octavia Street, Belleville** 

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STRATEG





## Meta Employment Services Information Session

#### The road to success

Wednesday, May 16<sup>th</sup>, 2018 11am-12pm 2<sup>nd</sup> Floor, Common Room 41 Octavia Street Belleville



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# QUINTE IMMIGRATION SERVICES PRESENTS

### **Sports & Games Night**

mary

#### Thursday, May 17th, 2018

5:00pm-7:00pm 2<sup>nd</sup> Floor Common Room & Outside 41 Octavia Street, Belleville

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OUR MISSION: Quinte Immigration Services will assist newcomers isolated by cultural and language barriers in the Quinte region through the process of orientation and settlement while encouraging public respect for the diversity of immigrants, the promotion and recognition of the value of racial and cultural differences, and the facilitation of integration and participation of newcomers in the social, economic and cultural aspects of the community.

#### **UPCOMING EVENTS**

- Salsa Dancing Demo Class—May 1st, 5:30pm-7pm, 41 Octavia St., 2nd Floor Common Room
- Trenval Small Business Information Session—May 2nd, 11:00am
  -12:00pm, 41 Octavia St., 2nd Floor Common Room
- Meta Employment Services Information Session—May 16th, 11:00am-12:00pm, 41 Octavia St., 2nd Floor Common Room
- Sports & Games Night—May 17th, 5:00pm-7pm, 41 Octavia St., 2nd Floor Common Room & Outside 41 Octavia Street
- Annual QUIS Open House-Potluck & BBQ—June 7th, 41 Octavia St., Unit 301 & 302-QUIS Office
- IRCC/QUIS Information Session—June 13th, 41 Octavia St., 2nd Floor Common Room

## **QUIS IS ON SKYPE!**

QUIS settlement workers are now available on Skype to assist clients who live in remote areas or clients of the Farmers Feed the World Program! If you wish to Skype a settlement worker, please contact us by e-mail or phone first, and we will set up a Skype appointment for you!



Contact 613.920-4231 or go to www.shadowridgecan.com



QUINTE IMMIGRATION SERVICES

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