

INSIDE THIS ISSUE:

Holidays in Canada1
New Staff at QUIS2
Farmers Feed the World2
CEOTIS Ad4
Word Search Puzzle5
Family Movie Night6
YMCA Info Session7
Calendar8/9
QUIS Christmas Bazaar10
Childrens Holiday Party10
CAS Info Session11
Winter Celebrations12
Tax Info Session13
Family Day Activities14
Placement Students15
Upcoming Events & QUIS on Skype16

Winter Holidays in Canada

Winter in Canada is a season to be looked forward to: a time of cold, crisp days, white landscapes and blue skies. View the Aurora Borealis (Northern Lights), cozy up in front of big log fires with hot chocolate or go out on snowshoes.

Frozen lakes, waist deep snow, wildlife tracking, the howl of a wolf and the crisp clear air. These are just a few winter delights. Whether you choose to stay at your own comfy and cozy home or select a multi-day adventure, we are convinced that winter is wonderful!

In this time of the year, there are a lot of special days on the Canadian calendar.

The federal government does officially define seven other days as "**holidays**". **Christmas Day, Boxing Day, and New Years Day** are part of those days and are recognized as public holidays in most provinces. Most Canadian laws, businesses, and social traditions operate on the assumption that the majority of citizens will not be working on these days.

It's also a magical time of year for families celebrating Christmas, Hanukkah, Kwanzaa, or other festive celebrations. Are you ready to enjoy these Winter Holidays ?





Nallely Sanchez-Bailey

In the month of November, we welcomed Nallely to the QUIS team as our new Administrative Assistant.



"Hello. My name is Nallely Sanchez-Bailey. I am from Mexico. I completed a BA in Psychology in 2001. Since then, I have worked as a counsellor, psychologist but also as human resources manager and instructor.

I moved to this beautiful country two years ago when I married to an awesome Canadian guy in 2015. Since arriving in Canada, I've been working as a part- time Spanish instructor and I am really enjoying it.

As an immigrant myself, I am still in the process of finding my place in this country, but this challenge has helped me to recognize skills

in myself I never thought I had. I look forward to improving my credentials in Canada and having my own private practice in the future.

Now, as part of QUIS, I have the opportunity to connect with people who are going through a similar experience to me at the time that I support QUIS team in their daily office needs and general administrative activities. I am so glad to be part of QUIS!"

Helen Rector

In the month of December, we welcomed Helen to the QUIS team as our new Finance Clerk.

"I, Helen Rector, joined QUIS on December 1, 2017 as the Finance Clerk. I have over 20 years of Accounting, Administration and Human Resources experience. I was born and raised in Montreal, and moved to Ontario permanently in 1995. In my spare time, I enjoy listening to music, watching hockey and taking part in a variety of family activities."



Farmers Feed the World



The Farmers Feed the World project is delivered by Quinte Immigration Services, with funding from the Canadian Red Cross, support from the East Central Ontario Training Board, the Quinte Local Immigration Partnership, and resources were provided by the Ontario Ministry of Agriculture Food and Rural Affairs. It was developed originally to integrate Syrian refugees settling in Ontario focused on agri-food and agricultural jobs. It is part of a larger initiative to provide a path for self-sustainability for Syrian refugee families to assist them with: employment within agriculture; business ownership via the lease of land; or ownership of a small farming business through the purchase of vacant farmland, or a farmhouse with small acreage. The target area for this project is the Province of Ontario, as Ontario is experiencing a large labour shortage in several areas including agricultural and the agri-food processing industry.

An information session was held in Belleville on November 15, 2016 with a panel of 13 experts providing information on the agriculture sector in Ontario, as well as various support services available to newcomers. Over 120 attended including 77 Syrian Refugees, plus Arabic interpreters, observers, supporters and volunteers. Information session webinar with videos will soon be available online in Arabic and English. Skill-matching events were held in Belleville and Ajax Ontario.

Up to March 31, 2018 any clients with questions related to information posted on the website will be assisted by an Arabic-speaking settlement worker when contacting Quinte Immigration Services (QUIS). Quinte Immigration Services (QUIS) website is available at: http://www.quinteimmigration.ca and the Arabic portion of the website is available at: http://ar.quinteimmigration.ca



MPP Lou Rinaldi and QUIS Executive Director Mr. Orlando Ferro

PREMIER'S AWARD FOR AGRI-FOOD INNOVATION EXCELLENCE Award Recipient

Farmers Feed the World (FFTW) project received the Premier's Award for Agri-Food Innovation Excellence from the Ontario Minister of Agriculture, Food and Rural Affairs.



Breaking the Barriers to Communication

Interpretation Services

- Accurate, immediate and confidential linguistic interpretation services
- Serving the Central Eastern Ontario region from Lindsay to Brockville
- 10 years of experience working with human services, Provincial and Federal government, healthcare, justice system agencies, corporate and private businesses and individuals
- Professionally trained and experienced interpreters
- Competitive rates
- Emergency after hours services on evenings and weekends
- Over 125 Languages available

VIDEO CONFERENCING INTERPERTATION SERVICES NOW AVAILABLE

Translation Services

- Precise and confidential certified translations
- Translators are ATIO certified
- (Association of Translators and Interpreters of Ontario)
- Processing time is 7 business days or less
- Many languages available
- Offices for drop-off of original documents in Kingston and Belleville
- Quotes provided within 1 to 2 business days

Contact us for your translation and interpretation needs!

613-968-1065 1-888-968-1065 ceotis@quinteimmigration.ca 24 HOURS A DAY, 7 DAYS A WEEK

301-41 Octavia Street, P.O. Box 22141, Belleville, Ontario K8N 5V7



A division of Quinte Immigration Services

LANGUAGES AVAILABLE

AFRIKAANS* AKAN* ALBANIAN* AMHARIC ARABIC ARMENIAN* ASSYRIAN* AZERI* BENGALI* BERBER* **BIKOI** * **BOSNIAN*** BULGARIAN*^ BURMESE*^ CAMBODIAN*^ CANTONESE (TRADITIONAL CHINESE) CATALAN CHALDEAN* CHIU CHOW (CHAOZHOU)* CREOLE CROATIAN CZECH DANISH* DARI* DUTCH ESAN* ESTONIAN* FANTI* FARSI ^ FINNISH FLEMISH* FRENCH ^ FUJIAN * FUZHOU* GEORGIAN* GERMAN ^ GOFIGNA* GREEK ^ GUJARATI ^ HAKKA HEBREW HINDI ^ HUNGARIAN IGBO* ILOCANO* ILONGO (HILIGAYNON)* INDONESIAN / **ITALIAN** JAMAICA PATOIS* JAPANESE (ADDITIONAL COSTS) KALENJIN-KIPSIGIS KALENJIN-NANDI* KANNADA* KAREN*^ KHMER* KHRGHYZ* **KINYARWANDA*** KIRUNDI* KONKANI* KORFAN KURDISH (BAHDINI)* (KURMANDJI)* (SORANI)*

KUTCHI* LAOTIAN*^ LATVIAN (LETTISH)* LEBANESE³ LINGALA* LITHUANIAN* LOW GERMAN* MACEDONIAN+ MALAY ^ MALAYALAM* MALTESE MANDARIN (MODERN CHINESE) ^ MARATHI* MIN NAM (HOKKIEN)* NEPALI^{*} NORWEGIAN NUER* OROMO* OTJIHERERO* PASHTU PERSIAN POLISH / **PORTUGUESE** ^ PUNIARI PUNJABI **GURUMUKHI*** ROHINGYA ROMANIAN RUSSIAN 4 SENEGALESE* SERBIAN+ SERBO-CROATIAN (BOSNIAN)³ (CROATIAN)* (SERBIAN) SHANGHAINESE* SINHALA* SLOVAK SLOVENIAN* SOMALI* SPANISH ^ SWAHILI* SWEDISH TAGALOG* TAISHAN* TAIWAN* TAMIL ^ TATAR* TELUGU* THAI*^ TIBETAN* TIGRIGNA* TSHILUBA* TURKISH ^ TURKMEN* TWI* **UKRAINIAN** ^ URDU ^ UZBEK* VIETNAMESE ^ YORUBA*

+ TRANSLATION ONLY

- * INTERPRETATION ONLY
- ^ VIDEO CONFERENCING



SDQGISIPBAHNEMWONS WSEUQUTFVMIAAVHSGV K T Z J W S W S F Z Q G T T Q N D Ι SEQSZLCKIPWJY SIA J С SRYLUXJARGBQGIVGEE CWRLFMUTEVDEKCNG SR PECSKAVO SCAEYXE Ι Т Ι DSUBEPRNLVDBMIBB AN ETWHFGLGAELC IGOOOK SLGALLRCYHS ТОРТ L C S SEYIONAAECKSTL UUR х LEEOGLKSELSEWDZEE в 0 C M L X A L S E A R G N V N U V R TSPLLHVSJVSYRDOA Ι B SCXEPEOI TSORFKC Α JO хјѕнјкнт RICUDCNE С R S Т ESKROSNOWBOARD S S GBYEAKVVDRAZZ Ι L в OS V N Y C S N O W M O B I SL L Ε S 1 G B M G K Q J M S Y A D I L O H N L Q Q P C S N O W B A L L S J I A J E

BLIZZARD	HOCKEY	OVERCOATS	SNOWBOARDS
BOBSLEDS	HOLIDAYS	SCARVES	SNOWMEN
BOOTS	ICEPALACE	SKIING	SNOWMOBILES
CARNIVALS	ICERINK	SLEDS	TOBOGGANS
FIREPLACES	ICICLES	SLEIGHBELLS	TUQUES
FLAKES	JACKFROST	SKATING	
HATS	MITTENS	SNOWBALLS	

Children's Movie Night

Wednesday, January 17th, 2017

The movie playing will be

Finding Dory

2nd Floor, Common Room Doors open at 5:00pm Movie runs from <u>5:30pm to 7:00pm</u> RSVP by Friday, January 12th

613-968-7723 Ext. 0





Quinte Immigration Services 41 Octavia Street, Unit 301, Belleville, ON, K8N 5V7 Phone: (613) 968-7723 Fax: (613) 968-2597 Email: reception@quinteimmigration.ca Website: www.quinteimmigration.ca

Viewing License purchased from ACF Inc.



Information Session: YMCA

Wednesday, January 31st, 2017

11am-12pm

2

- 1

•

Common Room,

2nd Floor

41 Octavia Street







Upcoming QUIS Events,



December 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 QUIS Children's Holiday Party, 5:30 -7:30pm, Eastmin- ster United Church	2
3	4	5 Cancer Society Info Session: 11am- 12pm, 41 Octavia St.	6	7	8 Feast of the Immaculate Con- ception—Christian	9
10 Human Rights Day– Observance	11	12 Hanukkah Begins–Jewish Ob- servance	13	14	15	16
17	18	19	20 Hanukkah Ends—Jewish Ob- servance	21 Winter Sol- stice -Observance	22	23
24/31 Christmas Eve (24) / New Year's	25 Christmas Day–QUIS Office Closed	26 Boxing Day– QUIS Office Closed	27	28	29	30

January 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1 New Year's Day— QUIS Office Closed	2	3	4	5	6 Epiphany- Christian
7 Orthodox Christmas - Chris- tian	8	9	10	11	12	13
14 Orthodox New Year- Chris- tian	15	16	17 QUIS Movie Night, 5:30-7 pm, 41 Octavia Street	18	19	20
21 World Reli- gion Day- Ob- servance	22	23	24	25	26	27
28	29	30	31 YMCA Info Session, 11 am-12 pm, 41 Octavia St.			

Holidays, and Observances.



February 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2 Groundhog Day- Observance	3
4	5	6	7 CIC Info Ses- sion, 11 am-12 pm, 41 Octavia St.	8	9	10
11	12	13 CAS Info Session, 11 am-12 pm, 41 Octavia St.	14 Ash Wednes- day- Christian	15 National Flag of Canada Day- Observance	16 Chinese New Year- Ob- servance	17
18	19 Family Day- QUIS Office closed	20 World Day of Social Justice- Observance	21 International Mother Language Day- Observance	22	23	24
25	26	27	28			

March 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 St David's Day– Observance	2	3
4	5	6	7 Income Tax Info Session: 11 AM-12 PM, 41 Octavia St.	8	9	10
11 Daylight Saving Time starts	12 Common- wealth Day - Observance	13	14	15	16	17 St. Patrick's Day - Observance
18	19	20 March equi- nox	21	22	23	24
25 Palm Sun- day—Christian	26	27	28	29 Maundy Thursday - Chris- tian	30 Good Fri- day–National holiday, – QUIS Office Closed	31 Holy Satur- day - Christian

CHRISTMAS BAZAAR 2017

The 5th annual QUIS Christmas Bazaar took place on Friday, November 17th, 2017! This was a fantastic event for both the community and QUIS clients who could take part in selling their handmade gifts and specialty items just in time for the holiday season! Shoppers came throughout the day from 12pm to 8pm to look around and start their holiday shopping.



Thanks to all Vendors, Shoppers, Staff and Volunteers who made this possible!



QUIS Holiday Party

On Friday, December 1, QUIS held its annual children's holiday party at Eastminster United Church. Again this year, the party was a big success, with over 75 people in attendance. The children enjoyed doing various crafts and listening to music, and the adults chatted and ate together. The highlight of the evening was a visit from Santa Claus. The kids sang and clapped when he arrived in the hall!

Everybody enjoyed a pizza dinner and tried their luck on a number of interesting raffle baskets. QUIS would like to thank Bulk Barn, Metro, Roluf's, Keep It Simple Coffee, Frito Lay, Whites Mechanical & Fabrication, Wilson Sports, the United Way of Quinte, the Scotiabank NHL Alumni Benefit Tour, and Dr. Brent Cerqua for their donations which helped make this event a success.

QUIS would like to thank everyone who took part, especially the volunteers from Quinte First Credit Union.

QUIS would like to wish everyone a safe and happy holiday season. We look forward to seeing you again at next year's holiday party!

Information Session: Children's Aid Society



Highland Shores Children's Aid

Tuesday, February 13th, 2017

11am-12pm

Common Room, 2nd Floor

41 Octavia Street



Up to date information on Canadian laws protecting children's rights and safety.

In partnership with





301-41 Octavia Street, Belleville, ON, K8N 5V7 Phone: (613) 968-7723 Fax: (613) 968-2597 Email: reception@quinteimmigration.ca Website: www.quinteimmigration.ca Ш.

P

Winter Celebrations

Family Day in Canada

Family Day is observed in the Canadian provinces of Alberta, Ontario, Saskatchewan, and New Brunswick on the **third Monday of February.** This holiday celebrates the importance of families and family life to people and their communities. On Family Day, many people plan and take part in activities aimed at the whole family. These include visiting art exhibitions, watching movies, skating on outdoor ice rinks, playing board games and taking part in craft activities. Some communities plan special public events, and art galleries and museums may have reduced price or free entry.



Valentine's Day

Valentine's Day is celebrated on February 14th every year. Traditionally, it is the day to really show affection and appreciation toward your loved one. Couples usually exchange gifts to one another such as chocolates, fancy dinners, stuffed animals, flowers (typically roses), or a romantic outing. Schools, businesses, drug stores, etc. still remain open. Children in school usually celebrate Valentine's day by exchanging Valentine's day cards and treats such as heart-shaped candies and chocolates. Be sure to do something a little something special for your loved one this year!

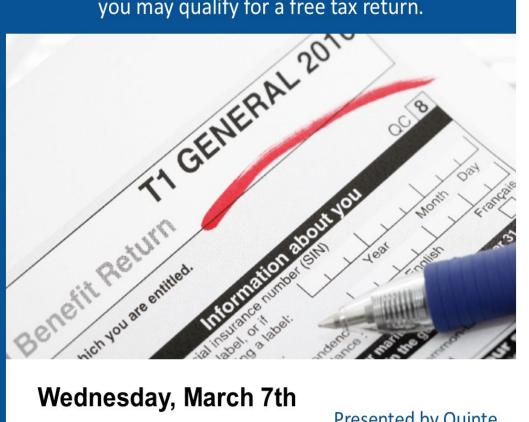


St. Patrick's Day

St. Patrick's Day is celebrated on March 17th every year. Originally a Christian holiday celebrating the Feast of Saint Patrick, St. Patrick's Day has grown to include cultural celebrations of Irish heritage throughout the world. In Canada, many people participate by wearing green, eating green-coloured foods, and decorating with leprechauns, shamrocks, and other symbols of Irish culture.



FREE help with your tax return! If you are a newcomer to Canada within the last 5 years you may qualify for a free tax return.



QUIS

Wednesday, March 7th 11am-12pm Common Room, 2nd Floor

41 Octavia Street

Presented by Quinte Immigration Services and the Community Volunteer Income Tax Program

301-41 Octavia Street, Belleville, ON, K8N 5V7 Phone: (613) 968-7723 Fax: (613) 968-2597 Email: reception@quinteimmigration.ca Website: www.quinteimmigration.ca In partnership with



8 Family Day Free Activities

FEB



P

bruary

Ontario Family Fishing Weekend happens twice each year.

Introduce your children to simple pleasure of ice fishing during the Ontario Family Fishing Weekend February 14 to 16. During the province-wide event, the otherwise mandatory fishing version outdoors card is not required (all other MNR regulations must be followed, catch and release strongly encouraged).

Ameliasburgh Winter Carnival (Ameliasburgh)



Sharpen those skates for an afternoon of family fun at the Ameliasburgh Winter Carnival on Sunday, February 15. Enjoy free hot dogs, hot chocolate and kids' activities at this event which is generously by the Ameliasburgh Town Hall Working Group and Recreation Committee.

Family Day at the Frink Centre (Belleville)

The Adventure Class brings back its popular Family Day event for the fifth year. Kids and parents visiting the Frink Centre on February 16 can test their skill on the low ropes, learn how to build a winter shelter and play survival

games. Warm up with tea and bannock around the campfire.

FEB Research Maniacs Calendar ResearchManiacs

Snowfest at Sandbanks Provincial Park (Picton)



Sandbanks Provincial Park is just as magical in the winter as it is in the summer. On February 16, sled, ski or snowshoe through the park and then cozy up with the kids next to the bonfire. Then head inside the historic Maplerest

Heritage House for kids activities, hot chocolate, chili and a lively kitchen party – musicians welcome!



16

Family Portrait Day at the National Air Force Museum of Canada (Trenton)

You may want to pilot the iconic Halifax on their flight simulator or hunt for clues in the self-guided scavenger hunt, but the highlight of a trip on February

16 are the free portraits offered. Dress up in historic uniforms for professionally snapped family portraits for this fun and memorable keepsake.

Placement Students

In the month of January, QUIS welcomed two placement students from the Loyalist College Customs and Border Services program:

Jennifer Lee

"Hello! My name is Jennifer Lee, after graduating from Lakehead University with a degree in Criminology and Political Science in 2017, I made the decision to move away from home and attend Loyalist College in the beautiful city of Belleville to take the Customs and Border Services program.

As part of my program, I will be doing a 1-month placement at QUIS for the month of January. I am very excited to learn about the process behind immigration as well as immigration services that are being offered. In addition to attending school to further my studies- when I am back at home in Muskoka, I work as a yoga instructor and a manager at a local gym."



Left: Rachel, Right: Jennifer

Rachel Roberts

"My name is Rachel Roberts, I am currently in my second year of the Custom Border Services program at Loyalist College. I was born in Mississauga, and I have lived in the Greater Toronto Area (GTA) for most of my life. Two years ago, my family and I moved to Belleville for me to attend Loyalist. For the month of January, I will be doing my placement here at Quinte United Immigration Services (QUIS) to gain hands-on experience. After completing my studies, I would like to pursue a career in immigration. My goal as a student is to obtain knowledge and insight of assisting newcomers into Canada.

Along with attending school, I also work at a Marriott hotel as a guest services representative. While working at the hotel I have met individuals from all over the world. I love interacting with people and making them feel welcome to the area. I believe that QUIS will grant me the ability to enhance my communication skills, as well as my hospitality skills when interacting with individuals who are new to Canada. I am very excited to see what QUIS has to offer."

OUR MISSION: Quinte Immigration Services will assist newcomers isolated by cultural and language barriers in the Quinte region through the process of orientation and settlement while encouraging public respect for the diversity of immigrants, the promotion and recognition of the value of racial and cultural differences, and the facilitation of integration and participation of newcomers in the social, economic and cultural aspects of the community.

UPCOMING EVENTS

- Family Movie Night: Finding Dory, Wednesday January 17th, 5:30pm-7:00pm, 41 Octavia St., 2nd Floor Common Room
- Info Session: YMCA Wednesday, Jan. 31st, 2018, 11am-12pm, 41 Octavia St. 2nd floor common room
- Info Session: IRCC Updates, Wednesday February 7th, 11am-12pm, 41 Octavia St., 2nd floor common room
- Info Session: Children's Aid Society Tuesday, February 13th, 11am-12pm, 41 Octavia St., 2nd floor common room
- Info Session: Income Taxes, Wednesday March 7th, 11am-12pm, 41 Octavia St., 2nd floor common room

QUIS IS ON SKYPE!

QUIS settlement workers are now available on Skype to assist clients who live in remote areas or clients of the Farmers Feed the World Program! If you wish to Skype a settlement worker, please contact us by e-mail or phone first, and we will set up a Skype appointment for you!



QUINTE IMMIGRATION SERVICES

301-41 Octavia Street Belleville, ON

> Mailing Address: PO Box 22141 Belleville, ON K8N 5V7

Phone: 613-968-7723 Fax: 613-968-2597

E-mail: info@quinteimmigration.ca Website: www.quinteimmigration.ca

Thank You to our Newsletter Contributors <u>Writers and Editors:</u>

John Mark Robertson John Robertson Nallely Sanchez-Bailey Meghan Beatty Helen Rector Mahmoud Abu Zeineh Daisy Boyle Rachel Roberts Jennifer Lee

Thank you to our Funders for their continued support:

- (IRCC) Immigration, Refugees
 & Citizenship Canada
- (MCI) Ministry of Citizenship
 & Immigration
- United Way of Quinte

