

OUR MISSION: Quinte Immigration Services will assist newcomers isolated by cultural and language barriers in the Quinte region through the process of orientation and settlement while encouraging public respect for the diversity of immigrants, the promotion and recognition of the value of racial and cultural differences, and the facilitation of integration and participation of newcomers in the social, economic and cultural aspects of the community.

UPCOMING EVENTS

- **Wednesday, January 13th**— Info Session on IRCC by QUIS
- **Wednesday, January 20th** – Info session by Hastings Housing Resource Centre
- **Tuesday, February 2nd**—Info session by Alzheimer’s Society
- **Tuesday March 1st**— ESL students Info Session on Income Taxes, CVITP
- **Wednesday, March 2nd**— All clients Info Session on Income Taxes, CVITP

QUIS ON TWITTER

In order to keep up with all the ongoing changes around immigration and refugee resettlement, QUIS has created a Twitter account. You can find us at @Qimmigration. Hope to hear from you there!



THANK YOU!

QUIS would like to thank Ms. Luisa Sorrentino for becoming a sponsor. QUIS appreciates Luisa’s generosity and commitment to the services and activities of QUIS. Thanks, Luisa!

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Contact 613.920-4231 or go to www.shadowridgecan.com



QUINTE IMMIGRATION SERVICES

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- (CIC) Citizenship & Immigration Canada
- (MCI) Ministry of Citizenship & Immigration
- United Way of Quinte
- (MTCU) Ministry of Training, Colleges & Universities.



QUIS CONNECTIONS

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Winter 2015-2016



@Qimmigration



Quinte Immigration Services



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CANADA RESPONDS TO REFUGEE CRI-

Since 2011, a terrible war has raged in Syria. In that time, 240,000 people have been killed, 1 million wounded and permanently disabled, and Syria’s infrastructure has largely collapsed.

The war has produced large numbers of refugees—there are approximately 4 million in Turkey, Lebanon and Jordan. Just this year, 700,000 people risked their lives crossing the Mediterranean to reach Europe.

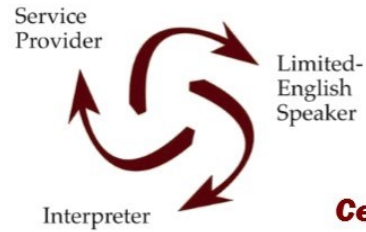
The newly elected Canadian government has decided to resettle 25,000 Syrian refugees in Canada between December and March of 2016. Ten thousand will arrive before the end of 2015 and the rest by March of 2016. There are approximately 9 groups privately sponsoring refugees in the Quinte area and more groups are forming! Several of the refugee families have already arrived in our area and are settling in.



Canadians are stepping up to assist these people. Money is being raised and clothing and other items have been donated to help people in their new lives in Canada.

To assist with this effort in the Quinte Region, QUIS has a database of donors, as well as lists

of items that various sponsoring groups may need. The hope is that goods can be directed to groups that require them.



CEOTIS

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24 HOURS A DAY, 7 DAYS A WEEK

301-41 Octavia Street, P.O. Box 22141, Belleville, Ontario K8N 5V7



A division of Quinte Immigration Services

LANGUAGES AVAILABLE

- | | |
|-----------------|--------------------|
| AFRIKAANS* | KUTCHI* |
| AKAN* | LAOTIAN** |
| ALBANIAN* | LATVIAN (LETTISH)* |
| AMHARIC* | LEBANESE* |
| ARABIC | LINGALA* |
| ARMENIAN* | LITHUANIAN* |
| ASSYRIAN* | LOW GERMAN* |
| AZERI* | MACEDONIAN+ |
| BENGALI* | MALAY ^ |
| BERBER* | MALAYALAM* |
| BIKOL* | MALTESE* |
| BOSNIAN* | MANDARIN |
| BULGARIAN** | (MODERN |
| BURMESE** | CHINESE) ^ |
| CAMBODIAN** | MARATHI* |
| CANTONESE | MIN NAM |
| (TRADITIONAL | (HOKKIEN)* |
| CHINESE) ^ | NEPALI* |
| CATALAN | NORWEGIAN |
| CHALDEAN* | NUER* |
| CHIU CHOW | OROMO* |
| (CHAOZHOU)* | OTJHERERO* |
| CREOLE* | PASHTU* |
| CROATIAN | PERSIAN |
| CZECH | POLISH ^ |
| DANISH* | PORTUGUESE ^ |
| DARI* | PUNJABI ^ |
| DUTCH | PUNJABI |
| ESAN* | GURUMUKHI* |
| ESTONIAN* | ROHINGYA* |
| FANTI* | ROMANIAN |
| FARSI ^ | RUSSIAN ^ |
| FINNISH | SENEGALESE* |
| FLEMISH* | SERBIAN+ |
| FRENCH ^ | SERBO-CROATIAN |
| FUJIAN * | (BOSNIAN)* |
| FUZHOU* | (CROATIAN)* |
| GEORGIAN* | (SERBIAN)* |
| GERMAN ^ | SHANGHAINESE* |
| GOFIGNA* | SINHALA* |
| GREEK ^ | SLOVAK |
| GUJARATI ^ | SLOVENIAN* |
| HAKKA* | SOMALI* |
| HEBREW | SPANISH ^ |
| HINDI ^ | SWAHILI* |
| HUNGARIAN | SWEDISH |
| IGBO* | TAGALOG* |
| ILOCANO* | TAISHAN* |
| ILONGO | TAIWAN* |
| (HILIGAYNON)* | TAMIL ^ |
| INDONESIAN ^ | TATAR* |
| ITALIAN ^ | TELUGU* |
| JAMAICA PATOIS* | THAI** |
| JAPANESE | TIBETAN* |
| (ADDITIONAL | TIGRIGNA* |
| COSTS) | TSHILUBA* |
| KALENJIN- | TURKISH ^ |
| KIPSIGIS* | TURKMEN* |
| KALENJIN-NANDI* | TVI* |
| KANNADA* | UKRAINIAN ^ |
| KAREN** | URDU ^ |
| KHMER* | UZBEK* |
| KHRGHYZ* | VIETNAMESE ^ |
| KINYARWANDA* | YORUBA* |
| KIRUNDI* | |
| KONKANI* | |
| KOREAN | |
| KURDISH | |
| (BAHDINI)* | |
| (KURMANDJI)* | |
| (SORANI)* | |

+ TRANSLATION ONLY
* INTERPRETATION ONLY
^ VIDEO CONFERENCING

Income Tax Information Session

Get FREE help with your tax return if you are a newcomer to Canada within the last 5 years



Please attend **one** of our information sessions to see if you qualify for free assistance with your income tax return.

For ESL students ONLY:

When: Tuesday, March 01, 2016

Time: 11 am in **ESL Classroom**

OR

For all clients:

When: Wednesday March 02, 2016

Time: 12 pm in **Common Room**

Where: QUIS, 41 Octavia St., Belleville

Presented by Quinte Immigration Services and the Community Volunteer Income Tax Program

Did you know?

- The deadline to file your 2015 personal income tax return is April 30, 2016
- If you lived in Canada, even for a short time during 2015, you must file an income tax return
- All people in Canada over the age of 18 must file a tax return every year, even if they did not work



Quinte Immigration Services Phone: 613-968-7723

41 Octavia Street, Belleville, ON Fax: 613-968-2597

Website: www.quinteimmigration.ca

Alzheimer Society

CANADA

Information Session

Tuesday

February 2, 2016

11 am— 12pm

41 Octavia Street

Guest Speaker: Krystal Nicholas

An information session by the Alzheimer Society discussing the signs and symptoms of Alzheimer's, as well as the resources available to individuals living with or helping someone with Alzheimer's.

Join the movement... become a friend



Dementia Friends Canada

An Alzheimer Society and Government of Canada Initiative

Société Alzheimer Society CANADA

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WINTER CELEBRATIONS

During the winter, there are a number of different celebrations in various cultures. Here is some background on a few of the more familiar ones:

CHRISTMAS: Probably the best known of all winter celebrations. Christmas takes place on December 25 in the Western calendar. It is a Christian religious festival to commemorate the birth of Jesus. Many Christians go to church on either December 24th or 25th.

Christmas is also a non-religious festival. People decorate their houses with lights and ornaments. They put up Christmas trees, which they also decorate. People give each other gifts, exchange cards and eat special foods, like turkey, trifle and stuffing.



KWANZAA: Kwanzaa is a fairly recent celebration. It was created in 1966 by African-American scholar and activist Maulana Ron Karenga. It focuses on 7 principles: unity, self-determination, collective work and responsibility, cooperative economics, purpose, creativity and faith. Kwanzaa starts on December 26 and ends on January 1. The word Kwanzaa comes from Swahili and means "first fruits of the harvest". It includes elements of traditional African harvest festivals.

HANUKAH: Hanukah is an 8 day, Jewish celebration. It commemorates the victory of the Jewish people over their enemies. It is a "Festival of Lights". At Hanukah, which is celebrated from December 6-14, 2015, people exchange gifts, eat a special dish called potato latkes, and play "dreidel" games. A dreidel is a kind of toy like a top.



DIWALI: Diwali is celebrated by Hindus around the world. It is a Festival of Lights. Houses are cleaned to welcome the new year. Windows are opened so that Lakshmi, the Hindu goddess of wealth, can come in. The belief is that if a house is not lit up, Lakshmi cannot enter. Therefore, people burn special lamps to light the way. Similar to Christmas, gifts are exchanged, special food is prepared and games are played.



HIGH SCHOOL STUDENT VOLUNTEERS NEEDED

Quinte Immigration Services is currently looking for high school student volunteers to help prepare and organize events. Whether you are looking to complete your volunteer hours before graduation, or are looking for an opportunity to gain experience, QUIS needs you

Any interested individuals can contact Nancy Sayeau, Support Services Manager, by email: ceotis@quinteimmigration.ca or phone: 613-968-7723 ext 25.



FUTURE EVENT IDEAS



Quinte Immigration Services hosts monthly events for its clients and individuals in the community. We are interested in knowing what kind of events you would like to attend or would look forward to seeing.

We want to hear from you! What kinds of events would you attend? What would you like to do that you haven't tried yet?

Ideas and suggestions can be submitted to Nancy Sayeau, Support Services Manager, by email: ceotis@quinteimmigration.ca or by phone: 613-968-7723 ext 25.

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Hastings Housing Resource Centre

Wednesday January 20, 2016 at 11am to 12PM

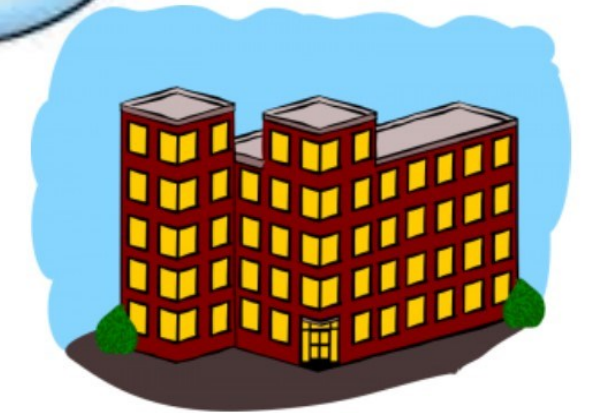
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Obtain information about available rental accommodations, housing programs, and literature regarding the Residential Tenancy Act.

IMMIGRATION, REFUGEE AND CITIZENSHIP CANADA (IRCC) INFORMATION AND CHANGES

**WEDNESDAY, JANUARY 13, 2016
11 A.M. TO 12 P.M.
41 OCTAVIA ST**



Guest Speaker:

Cat Fisher

Learn About:

Express Entry Program

New information and tools on the IRCC website

Government and community response to the Syrian refugee crisis

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HALLOWEEN MOVIE NIGHT

On October 27th, 2015, QUIS held its popular Halloween Movie Night and party! Kids and parents both had fun watching Hotel Transylvania *, a cute animated movie that made ghosts and vampires seem a lot less scary!

Children dressed up in their favourite costumes and enjoyed meeting each other and laughing together! There were lots of treats on hand including popcorn and chocolate, and everyone had a great time!



Movie nights are always popular at QUIS as it gives people a chance to bring the whole family to relax, meet each other and enjoy some laughs! Thanks to all our clients and volunteers that participated!



* Viewing license purchased from ACF Inc.

QUIS CHRISTMAS BAZAAR

The 3rd annual QUIS Christmas Bazaar took place on Friday, November 20th, 2015! This was a fantastic event for both the community and QUIS clients who could take part in selling their handmade gifts and specialty items just in time for the holiday season!

Shoppers attended throughout the 7 hour day from 12 noon to 7pm to see what there was to offer. The 36 vendors covered three floors of the Community Resource Centre of Quinte and offered everything from jewelry to books, food, knits, clothes, art, soaps, holiday ornaments and more!

Several QUIS clients who were vendors at this



event, commented that they had a good day and enjoyed interacting with the public. The QUIS Bazaar is a great way for newcomers to develop their approach to the public in Canada in a way they don't usually get to practice. The public response was great, and several people remarked that they were excited about the unique vendors that attended this year!

All QUIS staff and several volunteers were on hand for this busy event! QUIS would like to thank all vendors, volunteers and the general public for coming out to the QUIS Christmas Bazaar! It was great fun!



NEW YEAR'S RESOLUTIONS

Many North Americans make resolutions at New Year's (beginning of the new year). These are promises to themselves that they are going to change some behaviour or do things differently or better in the new year. Common New Year's resolutions are things like losing weight or exercising more, enjoying life more, getting out of debt, getting a better job or doing better at school.

New Year's resolutions have a long history. The ancient Babylonians (a culture in the Middle East) promised their gods at the beginning of the year that they would return objects they'd borrowed and pay their debts. The Romans would promise their god Janus that they would behave better. In the Middle Ages, knights would take "the peacock vow", promising to uphold their religious and moral code.

Many people use the New Year's season to reflect on the year past and think about what they want to change or improve in the New Year.

Do you make New Year's resolutions? If so, what are they? If you are making any New Year's resolutions this year, good luck!!



NEW FACES AT QUIS

Over the last few months, QUIS has been very fortunate to have the assistance of two new people: Lavinia (Liv) Pureveen and Linda Tezen. Liv is a dual Canadian-Dutch Citizen. She lives with her family in Trenton. Liv is studying in the Customs and Border Services program at Loyalist College and is doing her placement with QUIS. Liv hopes to work with Canada Border Services Agency after graduation. In her free time, Liv enjoys running.

Linda started volunteering for QUIS and her volunteer work turned into a paid position as an administrative assistant. Linda and her family moved to Trenton in the summer. Before that, they lived in Oshawa and Linda volunteered and worked at the Pickering Welcome Centre.



Linda Tezen



Liv Pureveen

Linda is originally from Guatemala and came to Canada 3 years ago. She says that great things can be achieved when people work together at a team, regardless of what their individual backgrounds are.

QUIS wants to welcome Liv and Linda and thank them for their hard work and energy. Please say hello if you meet them in the office!

IT'S WINTER IN CANADA!

This winter, it seems like we might have some milder weather in Ontario, but in some provinces in Canada, it has already snowed! Anyone who lived in Canada last winter (2014-2015), will remember that it was a really tough winter with A LOT of snow! So here's a little light hearted humour to get you through whatever kind of winter we have this year (let's hope it's warmer)!



Canada, where the gentle breezes blow,
At seventy-five kilometres per hour
And thirty-five below!
Oh how I love Canada,
When the snow's up to your knees,
You take a breath of winter,
And your whole face starts to freeze!
Yes, the weather here is wonderful,
So I guess I'll hang around,
I could never leave Canada,
Because I'm frozen to the ground!
(unknown)



CHILDREN'S HOLIDAY PARTY



On December 4, QUIS held its annual Children's Holiday Party. Clients enjoyed socializing, participating in a raffle, eating pizza and snacks and the children had a visit with Santa Claus. Thanks for coming Santa!

This year, for the first time at the holiday party, drama students from Centennial Secondary School performed a play they had written themselves called, "The Great Christmas Pie Escape". The performance was very lively and funny and the audience and performers both had a great time. QUIS thanks Centennial Secondary and its drama students for the entertainment.

The holiday party is always the biggest and liveliest event that QUIS puts on. We thank all who attended and hope to see you all again at next year's party.



This year's party was sponsored by **Quintessential Credit Union**. Several of the credit union's employees volunteered their time at the party. They had a wonderful time meeting our clients, and participating in the party. For this, QUIS is very grateful and would like to extend its thanks to Quintessential Credit Union.





UPCOMING QUIS EVENTS, HOLIDAYS AND OBSERVANCES

■ = Observances and Holidays
■ = QUIS events

December 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Conversation Circle, 12pm–1pm, 41 Octavia St., QUIS Board Room	2	3 International Day of Persons with Disabilities, UN	4 QUIS Children's Holiday Party, 462 Bridge St., Belleville, 5:30pm	5
6	7 First day of Hanukkah, Jewish	8 Belleville Fire Department Info Session, 11am-12pm, / Convo Circle, 12-1pm, 41 Octavia St.	9	10 Human Rights Day, UN	11	12
13	14 Last of day of Hanukkah, Jewish	15 Conversation Circle, 12pm–1pm, 41 Octavia St., QUIS Board Room	16	17	18 International Migrants Day, UN	19
20 International Human Solidarity Day, UN	21	22 December Solstice, Season changes to winter	23	24 Prophet's Birthday, Muslim/Christmas Eve, Christian QUIS Office Closed	25 Christmas Day, Christian, QUIS Office Closed	26 Boxing Day, Christian Observance
27	28 QUIS Office Closed (Boxing Day holiday)	29	30	31 New Year's Eve, QUIS Office Closed		

January 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 New Year's Day, QUIS Office Closed	2
3	4	5 Guru Gobindh Singh birthday - Sikh	6 Epiphany – Observance/ Christian	7	8	9
10	11	12	13 IRCC Info Session, 41 Octavia St., 11 am / Maghi - Sikh	14	15	16
17 World Religion Day - Baha'i	18	19	20 Hastings Housing RC Info Session, 41 Octavia St., 11 am	21	22	23
24	25 Tu B'Shvat - Jewish	26	27 International Holocaust Victims Commemoration Day, United Nations	28	29	30
31						

February 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2 Alzheimer's Society Info Session, 41 Octavia St., 11am / Groundhog Day, Observance	3 Setsebun sai - Shinto	4	5	6
7	8 Chinese New Year - Confucian, Daoist, Buddhist	9 Shrove Tuesday (Pancake Tuesday) - Christian	10	11	12 Vasant Panshami - Hindu	13
14 St. Valentine's Day/ Valentine's day - Christian	15 Family Day – Local Holidays, QUIS Office Closed	16	17	18	19	20 World Day of Social Justice
21 International Mother Language Day, UNESCO	22	23	24	25	26 Intercalary Days begins - Baha'i	27
28	29 Extra day in February for Leap Year					

March 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1 Income Tax Info Session, 41 Octavia St., 11am / Intercalary Days end - Baha'i	2 Income Tax info Session, 41 Octavia St., 11am	3 World Wildlife Day, UN	4	5
6	7	8 Maha Shivaratri - Hindu / International Women's Day, UN	9	10	11	12
13	14	15	16	17 St. Patrick's Day - Christian	18	19
20 Palm Sunday – Christian / March Equinox	21 New Year- Persian/ Zoroastrian / New Year - Baha'i / International Elimination of Racial Discrimination Day, UN	22 World Water Day	23	24 Purim - Jewish / Hola Mohalla – Sikh	25 Good Friday - Christian, QUIS Office Closed	26
27 Easter Sunday, Christian	28 Birth of Prophet Zaranthushtra - Zoroastrian / Easter Monday, Observance, QUIS Office Closed	29	30	31		