

*OUR MISSION: Quinte Immigration Services will assist newcomers isolated by cultural and language barriers in the Quinte region through the process of orientation and settlement while encouraging public respect for the diversity of immigrants, the promotion and recognition of the value of racial and cultural differences, and the facilitation of integration and participation of newcomers in the social, economic and cultural aspects of the community.*

## UPCOMING EVENTS

- January 11, 2017— Information Session on Wills and Funeral, 11 am—12 noon, Common Room, 41 Octavia St.
- January 25, 2017— Information Session on Alcoholics Anonymous, 11 am—12 noon, Common Room, 41 Octavia St.
- February 1, 2017— Information Session on K3C Credit Counselling, 11 am—12 noon, Common Room, 41 Octavia St.
- February 15, 2017— Information Session on Food Bank, 11 am—12 noon, Common Room, 41 Octavia St.
- March 1, 2017— Information Session on Taxes, 11 am—12 noon and 5 pm—6 pm, Common Room, 41 Octavia St.



## QUIS IS ON SKYPE!

QUIS settlement workers are now available on Skype to assist clients who live in remote areas or clients of the Farmer's Feed the World Program! If you wish to Skype a settlement worker, please contact us by e-mail or phone first, and we will set up a Skype appointment for you!



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Tina Osborne, visual multi-media artist and designer of unique jewellery .  
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QUINTE IMMIGRATION SERVICES

301-41 Octavia Street  
Belleville, ON

Mailing Address:  
PO Box 22141  
Belleville, ON  
K8N 5V7

Phone: 613-968-7723  
Fax: 613-968-2597

E-mail:  
[info@quinteimmigration.ca](mailto:info@quinteimmigration.ca)

Website:  
[www.quinteimmigration.ca](http://www.quinteimmigration.ca)

### Thank You To Our Newsletter Contributors:

#### Writers and Editors:

John Mark Robertson  
Cat Fisher Andrews  
John Robertson  
Nancy Sayeau  
Alison VanEykeren  
Liv Pureveen  
Carolina Gutierrez  
Seungah Yeo

Thanks to our Funders for their continued support:

- (IRCC) Immigration, Refugees & Citizenship Canada
- (MCI) Ministry of Citizenship & Immigration
- United Way of Quinte
- Canadian Red Cross



# QUIS CONNECTIONS

Volume 10, Issue 3

Winter 2016-17



@QImmigration



Quinte Immigration Services



## FARMERS FEED THE WORLD BRINGS

### INSIDE THIS ISSUE

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On November 15, 2016, Quinte Immigration Services hosted the Farmers Feed the World (FFTW) Information Session for Syrian refugees. This lively information session was the first step in the FFTW pilot project for connecting Syrian refugees to agriculture in Ontario. Funded by the Canadian Red Cross, the FFTW information session was held at the Quinte Sports and Wellness Centre in Belleville. The response was overwhelming with over 115 Syrian refugees registered to attend, as well as interested parties such as individuals from sponsorship groups, community agencies and the press. Arabic interpretation was provided by CEOTIS. The interpreters were Mr. David Abraham and Mrs. Abbey Younes. A panel of experts were invited to provide agricultural, financial and educational information to the refugees in relation to farming and agricultural work. Panel members provided a wealth of information as part of a toolkit for Syrian newcomers, and included such agencies as: Quinte Immigration Services, Ontario Ministry of Agriculture, Food, and Rural Affairs, Ontario Crop and Soil Improvement Association, real estate lawyer Richard Wright, real estate agent Sandra Smith, Community Advocacy and Legal Centre, TRENVAL, Small Business Centre Quinte, Prince Edward Learning Centre, Loyola School of Continuing and Adult Education, Loyalist College, the Canadian Agricultural Loans Act Program, and Scotiabank. QUIS and FFTW would like to thank the members of the panel for their valued contributions, the Syrian refugee attendees, CEOTIS, our professional interpreters, and all volunteers that assisted with all aspects of the event. Thanks to the invaluable feedback received from the panel, community members and Syrian refugees, we are looking forward to the next steps which will involve connecting Syrian refugees with local employers within the agricultural community.



# CHRISTMAS BAZAAR

On November 18th, 2016 the QUIS Christmas Bazaar took place for its 4<sup>th</sup> year. The event was held at 41 Octavia Street. Over 30 vendors were present selling items ranging from jewelry, preserves, ornaments, soaps and much more. The event was a success and created a positive and fun atmosphere for all to buy unique Christmas gifts and meet new people.

## QUIS OFFICE HOLIDAY HOURS

Monday Dec 26-Closed

Tuesday Dec27-Closed

Wednesday Dec 28– 8:00AM-4:00PM

Thursday Dec 29-8:00AM-4:00PM

Friday Dec 30– 8:00AM-4:00PM

Monday Jan 02– Closed

Tuesday Jan 03-8:00AM-4:00PM



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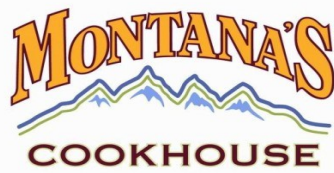
*We have the experience, knowledge and integrity to provide quality paralegal services. Meeting your needs is our first priority.*

## DIFFERENCES BETWEEN CANADIAN AND KOREAN CUL-

	Canadian	Korean
School Life	School usually finishes around 4 p.m. and then students either participate in after-school activities or go home.	In high school, students have to stay at school until 10 p.m. or 11 p.m. Koreans think that students must go to a good university to get a better job and better life. So, most Korean students study very hard during their 3 years as a high school student.
Small Talk	Canadians like making small talk. You can talk to passersby even if you don't know them. Canadians are kind, so if you say hello to someone, they will reply to you.	Small talk isn't a common thing in Korea. You can have small talk with friends, family, etc., but if you talk to someone on the street, it is considered very strange.
Tip Culture	Usually Canadians pay between 10% and 20% in tips in restaurants.	Koreans who visit Canada are confused about this because you don't need to pay tips in Korea.
Lunch Time	Canadians often bring their own lunch, usually because of food prices. Canadian meal prices are a little bit more expensive than other countries.	Usually Koreans don't bring their own lunch to work. They eat lunch at their company cafeteria or restaurant.
Homeless People	There are a lot of homeless people in downtown areas. But usually they are not dangerous. Surprisingly, you see some homeless people reading a book or newspaper—and some even have dogs as pets.	There aren't any homeless people on the streets in cities in Korea. Usually they live in subway stations.
Speed	Canadian have a relaxed attitude and don't rush or work after business hours. So many Koreans who come to Canada find life moves at a slower pace.	Almost all Koreans like rapid processing. Koreans always want things fast! So their internet connection speed has ranked number one, and if you order takeout food to your house, it will arrive within 30 minutes.



Thank You To All Of



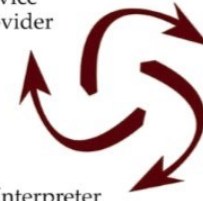
Designs by Colleen T 613-848-5402

Crystal Kirk  
613-398-0226



In Fall of 2016, the Wine and Taste Tour took place with the help of our generous sponsors. This event was on October 8, 2016 in Prince Edward County. Stops included Fifth Town Artisan Cheese Co., Del-Gatto Estates, Huff Estates Winery, Karlo Estates, 66 Gilead Distillery and Broken Stone Winery. Approximately \$1400.00 was raised! We thank you all very much for your support and look forward to working with you in the future.

Service Provider



Limited-English Speaker

# CEOTIS

Central Eastern Ontario Translation and Interpretation Services

## Breaking the Barriers to Communication

### Interpretation Services

- ◆ Accurate, immediate and confidential linguistic interpretation services
- ◆ Serving the Central Eastern Ontario region from Lindsay to Brockville
- ◆ 10 years of experience working with human services, Provincial and Federal government, healthcare, justice system agencies, corporate and private businesses and individuals
- ◆ Professionally trained and experienced interpreters
- ◆ Competitive rates
- ◆ Emergency after hours services on evenings and weekends
- ◆ Over 125 Languages available



### Translation Services

- ◆ Precise and confidential certified translations
- ◆ Translators are ATIO certified (Association of Translators and Interpreters of Ontario)
- ◆ Processing time is 7 business days or less
- ◆ Many languages available
- ◆ Offices for drop-off of original documents in Kingston and Belleville
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**24 HOURS A DAY, 7 DAYS A WEEK**

301-41 Octavia Street, P.O. Box 22141, Belleville, Ontario K8N 5V7



A division of Quinte Immigration Services

### LANGUAGES AVAILABLE

AFRIKAANS*	KUTCHI*
AKAN*	LAOTIAN**
ALBANIAN*	LATVIAN (LETTISH)*
AMHARIC*	LEBANESE*
ARABIC	LINGALA*
ARMENIAN*	LITHUANIAN*
ASSYRIAN*	LOW GERMAN*
AZERI*	MACEDONIAN+
BENALI*	MALAY ^
BERBER*	MALAYALAM*
BIKOL*	MALTESE*
BOSNIAN*	MANDARIN
BULGARIAN**	(MODERN
BURMESE**	CHINESE) ^
CAMBODIAN**	MARATHI *
CANTONESE	MIN NAM
(TRADITIONAL	(HOKKIEN)*
CHINESE) ^	NEPALI *
CATALAN	NORWEGIAN
CHALDEAN*	NUER*
CHIU CHOV	OROMO*
(CHAOZHOU)*	OTJIHERERO*
CREOLE*	PASHTU*
CROATIAN	PERSIAN
CZECH	POLISH ^
DANISH*	PORTUGUESE ^
DARI*	PUNJABI ^
DUTCH	PUNJABI
ESAN*	GURUMUKHI*
ESTONIAN*	ROHINGYA*
FANTI*	ROMANIAN
FARSI ^	RUSSIAN ^
FINNISH	SENEGALISE*
FLEMISH*	SERBIAN+
FRENCH ^	SERBO-CROATIAN
FUJIAN *	(BOSNIAN)*
FUZHOU*	(CROATIAN)*
GEORGIAN*	(SERBIAN)*
GERMAN ^	SHANGHAINSE*
GOFIGNA*	SINHALA*
GREEK ^	SLOVAK
GUJARATI ^	SLOVENIAN*
HAKKA*	SOMALI*
HEBREW	SPANISH ^
HINDI ^	SWAHILI*
HUNGARIAN	SWEDISH
IGBO*	TAGALOG*
ILOCANO*	TAISHAN*
ILONGO	TAIWAN*
(HILIGAYNON)*	TAMIL ^
INDONESIAN ^	TATAR*
ITALIAN ^	TELUGU*
JAMAICA PATOIS*	THAI**
JAPANESE	TIBETAN*
(ADDITIONAL	TIGRIGNA*
COSTS)	TSHILUBA*
KALENJIN-	TURKISH ^
KIPSIGIS*	TURKMEN*
KALENJIN-NANDI*	TWI*
KANNADA*	UKRAINIAN ^
KAREN**	URDU ^
KHMER*	UZBEK*
KHRGHYZ*	VIETNAMESE ^
KINYARWANDA*	YORUBA*
KIRUNDI*	
KONKANI*	
KOREAN	
KURDISH	
(BAHDINI)*	
(KURMANDJI)*	
(SORANI)*	

+ TRANSLATION ONLY  
\* INTERPRETATION ONLY  
^ VIDEO CONFERRING

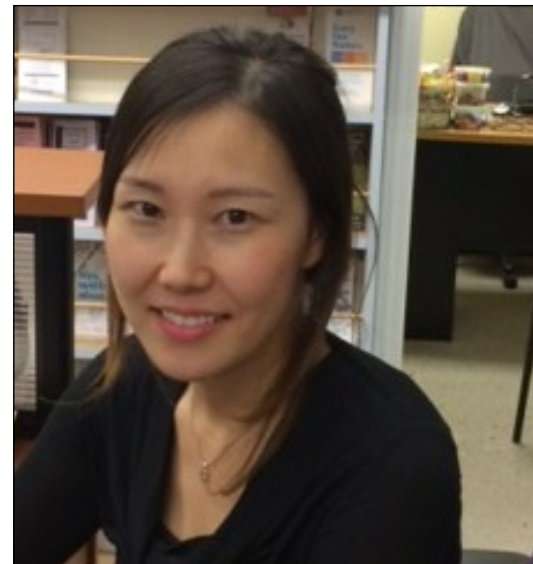
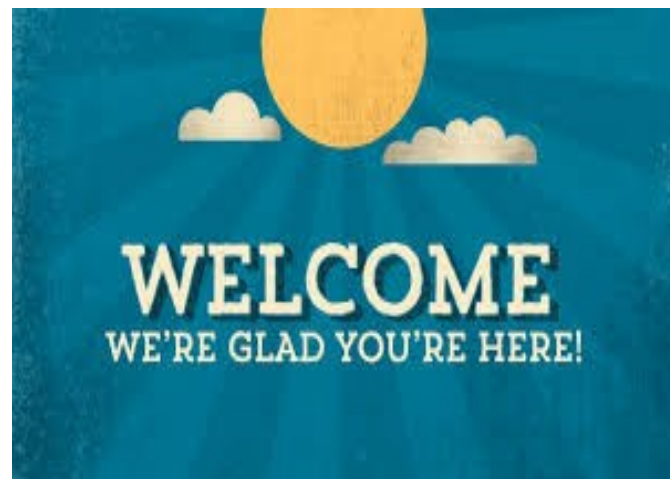
## NEW FACES AT QUIS

My name is Carolina Gutierrez and I am 18 years old. I am a Loyalist College Customs Border Services student. I am in the second and final year of the program; which has led me to placement here at QUIS. I have also been volunteering at QUIS for over 5 years now, and it has been a very fun and rewarding experience.



The staff here are extremely friendly and welcoming to all. I enjoy learning all about immigration laws and gaining knowledge about different polices. QUIS offers many services to settle newcomers into Canada. As an immigrant myself, I love meeting new people from all over the world and helping them in any way possible. After I graduate from Loyalist, I will be attending university for Criminology. I am very thankful that QUIS has given me the opportunity to learn from their organization.

My name is Seungah Yeo. I'm a mature student studying Customs Border Services at Loyalist College and currently enrolled in second year. I feel I am very lucky to be able to do my placement at QUIS. I will be graduating in April 2017, and planning to have a career in the justice field. I am very excited to gain knowledge about immigration policies, procedures, processes etc. at QUIS during my placement. Also, I am impressed by the staff from QUIS, as they are welcoming and passionate in their job.



## CHILDREN'S HOLIDAY PAR-

The Children's holiday party, hosted by QUIS, took place at Eastminster United Church in Belleville, Ontario. The event was a fun and exciting time for all families with a variety of activities for children to do, such as various craft tables, cupcake decorating, meeting Santa and coloring! Everyone was busy all evening having fun! All children under 12 years old received gifts from Santa Claus; which, included things such as art supplies, electric toothbrushes and much more. Pizza, pop and milk was also provided along with an fun raffle draw for various gift baskets at the end of the night. Thank you QuintEssential Credit Union for making this event possible along with all of the QUIS staff, board members, and volunteers. The event was a success. Merry Christmas and Happy Holidays to all!



## FAREWELL TO CAT FISHER

On December 30th, QUIS will say goodbye to settlement worker Cat Fisher. Cat is leaving to start her own business as an immigration consultant. She has worked at QUIS for 8 years as both a settlement worker and co-ordinator of CEOTIS, the Central Eastern Ontario Translation and Interpretation Service. Cat has assisted many clients with their immigration matters during her time at QUIS. She has always done an excellent job of finding solutions for clients. We will miss Cat and we wish her all the best with her new adventure. Carolina and Seungah,



the two placement students from Loyalist College will greatly miss Cat. They said,

"We have learned so much from Cat in these last few weeks. She is so kind, and expresses her teaching skills in such a polite and easy to learn manner. We wish Cat the best in her future. Thank you so much for everything Cat!"



The staff of QUIS would like to express its deep appreciation for Cat's hard work and professionalism. We will miss your cheerfulness and compassion. All the best in your new adventure!

## NEW STAFF AT QUIS

QUIS would like to welcome Al Koudsi. Al is assisting Liv Pureveen with the Farmers Feed The World Program.

Al is originally from Syria and came to Canada in 1974 as a landed immigrant. He proudly became a Canadian citizen in 1978. Al has worked for major Canadian companies as a Comptroller and has also been a business man since 1986. He and his wife live in our region and have been active in the community for many years. Al is fluently bilingual in English and Arabic. We appreciate Al's hard work and dedication.

Please say hello to this new face when you are in the QUIS office.



## CHEQUE PRESENTATION FOR HOLIDAY

QuintEssential Credit Union CEO Carrie Gregoire presents a cheque for \$1,500 to QUIS VP Colleen Tripp and President Paul Osborne for the 2016 Children's Holiday Party.

QuintEssential was also the primary sponsor of this event in 2016, and sent volunteers from the credit union to help out at the event. They did everything from helping with children's crafts to handing out food tickets, to meeting clients at the door! QUIS is grateful to QuintEssential for their support and participation!



From left: Carrie Gregoire, CEO, Quintessential Credit Union; Colleen Tripp, VP of the QUIS board; Paul Osborne, President and QUIS board Chair

# Wills & Funerals Information Session

Learn about:

- How to write a will
- Funeral services
- Costs of funerals and wills



Guest Speakers:

Amanda Gordon &  
Anya-Deane Best



11am-12pm

Wednesday, January 11th

Common Room, 2nd Floor

41 Octavia Street

## CANADIAN IMMIGRATION FACTS

- In 2011, 51% of all new immigrants to Canada settled in the Toronto area.
- Every year Canada, welcomes thousands of immigrants from over 200 countries. This includes foreign students, temporary foreign workers, immigrants, and refugees.
- 40% of all permanent residents settle in Ontario, and less than 1% in Nunavut, the Northwest Territories, and Yukon.
- In 2011, Canada had a foreign-born population of about 6,775,800 people. They represented 20.6% of the total population.
- Additionally in 2011, there were 190,842 temporary foreign workers, and 98,383 foreign students who arrived in Canada.
- The largest numbers of immigrants arriving in Canada currently come from China, India and the Philippines.
- Asia (including the Middle East) was Canada's largest source of immigrants during the past five years, although the share of immigration from Africa, Caribbean, Central and South America increased slightly.
- After English (8,674,200 people) and French (473,315), the eight languages most commonly spoken in Ontario homes are:

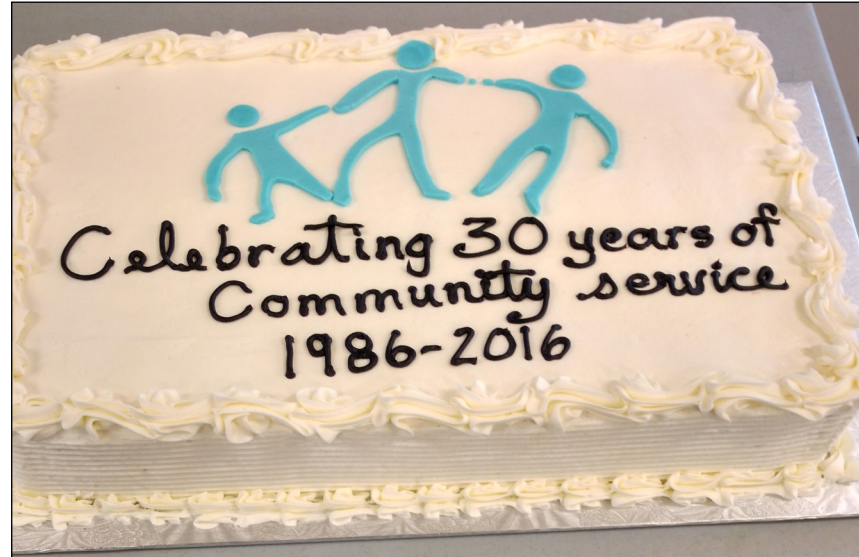
1. Italian (248,475)
2. Cantonese (189,160)
3. Chinese (187,160)
4. Punjabi (174,875)
5. Spanish (173,935)
6. Tagalog (161,360)
7. Portuguese (146,975)
8. German (135,915)

301-41 Octavia Street,  
Belleville, ON, K8N 5V7  
Phone: (613) 968-7723  
Fax: (613) 968-2597  
Email: [reception@quinteimmigration.ca](mailto:reception@quinteimmigration.ca)  
Website: [www.quinteimmigration.ca](http://www.quinteimmigration.ca)



## QUIS 30TH ANNIVERSARY

In 2016, QUIS is celebrating its 30th anniversary of assisting newcomers with their adjustment to life in Canada. The anniversary was commemorated at the QUIS annual general meeting at the end of October. Congratulations to QUIS for 30 years of community service!



## WHAT WE DO

Quinte Immigration Services was founded by Susan Walker in 1986. It is now funded by the Government of Canada, the Government of Ontario and the United Way of Quinte. We offer a large variety of services to newcomers who have arrived in Canada. This includes settlement, translation and interpretation, immigration partnership and services for Canadian citizens, permanent residents, workers, students, visitors, refugees and refugee claimants. We are the only settlement service that serves Hastings and Prince Edward Counties along with parts of Northumberland and Lennox and Addington counties.



## Alcoholics Anonymous Information Session



Learn all about the  
services Alcoholics  
Anonymous has to offer  
individuals and families

**11am-12pm**  
**Wednesday, January 25th**  
**Common Room, 2nd Floor**  
**41 Octavia Street**

301-41 Octavia Street,  
Belleville, ON, K8N 5V7

Phone: (613) 968-7723

Fax: (613) 968-2597

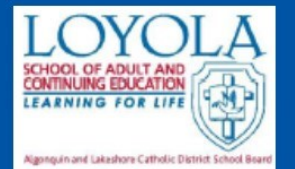
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Website: [www.quinteimmigration.ca](http://www.quinteimmigration.ca)



**QUIS**

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## GREEN LIVING

### K3C Credit Counselling Information Session

- ⇒ Learn to manage your money
- ⇒ Budgeting your money on minimal income



Wednesday, February 1st

11am-12pm

Common Room, 2nd Floor

41 Octavia Street

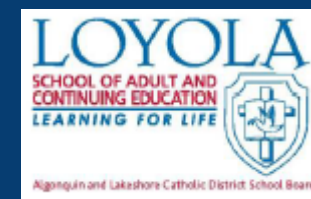
Guest Speaker:

Delima Whittle

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 Email: reception@quinteimmigration.ca  
 Website: www.quinteimmigration.ca



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Learning to care about the environment, and understanding the impact and damage humans are doing the planet is of major importance . Without knowing the harm we are doing to this planet, our generation and the ones to come will never change.

There are many ways people can switch over to a greener lifestyle. For instance, there are many little things a family can do to save on things such as water, electricity, and light. Small things, such as turning off the lights when leaving a room, unplugging unused electronics, turning off tap water when brushing teeth, and switching in-home electronics (microwave, oven, and fridge) to energy saving mode are a few ideas for change.

As well, one of the major changes a family can make to be healthier and benefit the planet could be growing their own fruit or vegetable garden. A family can also have a compost container in their homes. In addition, they can also cut down on the consumption of meat and dairy products.

The population of the world is increasing daily, and without changing our habits, we will run out of essentials such as water, and increase unwanted things such as waste. For example, a farm with about 4,500 cows produces as much waste as a city with a population of around 411,000 people. Another very interesting fact to think about is the difference in land required to feed a vegan versus a vegetarian versus a meat eater in one year. For a Vegan: 1/6th acre of land is needed, for a vegetarian: 3x as much land is needed as a vegan, and for a meat eater: 18x as much land is needed as a vegan. We must want to make a change for our future and the future of our planet.





Get **FREE** help with your tax return!

If you are a newcomer to Canada within the last 5 years you may qualify for a free tax return.



Please attend one of our information sessions to see if you qualify for free assistance with your income tax return.

**When:** Wednesday March 1, 2017

**Time:** 11:00am to 12:00 pm  
and  
5pm-6pm

**Where:** Common Room, 2nd Floor  
QUIS, 41 Octavia Street,  
Belleville

### Did you know?

- The deadline to file your 2015 personal income tax return is April 30, 2016
- If you lived in Canada, even for a short time during 2014, you must file an income tax return
- All people in Canada over the age of 18 must file a tax return every year, even if they did not work

Presented by Quinte Immigration Services and the Community Volunteer Income Tax Program



In partnership with  
**LOYOLA**  
SCHOOL OF ADULT AND  
CONTINUING EDUCATION  
LEARNING FOR LIFE  
Algonquin and Lakeshore Catholic District School Board

Quinte Immigration Services Phone: 613-968-7723  
41 Octavia Street, Fax: 613-968-2597  
Belleville, ON E-mail: reception@quinteimmigration.ca  
K8P 3P1 Website: www.quinteimmigration.ca

## Information Session: Gleaner's Food Bank



11am-12pm

Wednesday, February 15th

2nd Floor, Common Room

41 Octavia Street

Guest Speaker:

Suzanne Quinlan



Learn all about Gleaner's Food Bank,  
the services it has to offer, and how  
you can use their services!

301-41 Octavia Street,  
Belleville, ON, K8N 5V7

Phone: (613) 968-7723

Fax: (613) 968-2597

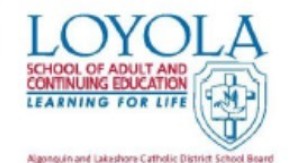
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Algonquin and Lakeshore Catholic District School Board



# UPCOMING QUIS EVENTS, HOLIDAYS AND OBSERVANCES

■ = Observances and Holidays  
■ = QUIS events

## December 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2 Children's Holiday Party, 5:30-7:30 pm, 432 Bridge St. East	3 International Day of Persons with Disabilities, United Nations	
4	5	6	7 IRCC Information Session, 11am-12pm, 41 Octavia Street	8	9	10 Human Rights Day, United Nations
11	12 Prophet's Birthday—Muslim	13	14	15	16	17
18	19	20	21 December Solstice — Season change	22	23	24 Christmas Eve—Christian
25 Christmas Day—Christian, First day of Hanukkah—Jewish	26 Boxing Day—observance, QUIS OFFICE closed	27 QUIS OFFICE closed for statutory holiday	28	29	30	31 New Year's Eve—observance

## January 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 New Year's Day-Observance	2 New Years Day Observed, QUIS Office Closed	3	4	5	6 Epiphany-Christian	7 Orthodox Christmas—Christian
8	9	10	11 Wills and Funerals Info Session, 11 am-12 pm, 41 Octavia Street	12	13	14 Orthodox New Year—Christian
15	16	17	18	19	20	21
22	23	24	25 Alcoholics Anonymous Info Session, 11 am-12	26	27	28 Chinese New Year
29	30	31				

## February 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 K3C Information session, 11 am-12 pm, 41 Octavia Street	2 Groundhog Day	3	4
5	6	7	8	9	10	11 Tu B'Shevat-Jewish
12	13	14 Valentine's Day, Christian observance	15 Food Bank Info Session, 11 am-12 pm, 41 Octavia Street	16	17	18
19	20 Family Day - QUIS office closed	21	22	23	24	25
26	27	28				

## March 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 Income tax info session, 11am-12pm and 5-6pm, 41 Octavia Street	2	3	4
5	6	7	8	9	10	11
12 Daylight Savings Day, clocks forward one hour	13	14	15	16	17 St. Patrick's Day, Christian observance	18
19	20 March Equinox, season change	21	22	23	24	25
26	27	28	29	30	31	